



Summary Assessment Report

OSY Group

Assessment dates	4 th , 5 th , 6 th , 17 th , 19 th and 21 st March 2025
Assessment Location(s)	OSY Group (carried out remotely on TEAMS and on site at XRO)
Report author	Liz Green & Janet Henesy
Report reviewer	Mark Rogers
Assessment Standard(s)	ISY, XRO, Rumexo & Green Tick Sustainable Requirements
Report issue date	1st April 2025 & 30 th April 2025





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Executive summary

OSY via their supply partner, Rumexo LTD, have developed a technical cleaning range for use by professional cleaners. The products have been developed and supplied as concentrates where possible to minimise delivery impact, reduce the plastic usage from ready to use (RTU's) and primary packaging is 100% recyclable. OSY supply directly as a wholesaler to the B2B market predominantly via a drop shipment mechanism.

Information supplied by XRO and Rumexo have positively impacted the assessment and therefore at the stage one assessment a number of positive areas have been noted a small number of opportunities for improvement have been noted.

At the stage two assessment positive findings have been raised along with one major and one minor non-conformance, evidence has subsequently been provided and the major non-conformance closed.

A positive recommendation can be provided for the Green Tick Sustainability award for the following products: OSY Micro Power Clean, OSY Multi- Purpose Bio Cleaner, OSY Washroom Cleaner, OSY Bio Spot & Stain Remover, OSY Cleaner Disinfectant, OSY Glass & Mirror Cleaner, OSY Descaler, OSY Stay Fresh, OSY Multi Action Toilet Cleaner

Assessment objective, scope, and criteria

The objective of the assessment was to ascertain the organization's progress towards implementing a management system that meets the Green Tick Sustainability requirements. The scope of the assessment will be XRO and OSY manufacturing process and associated documentation required by Green Tick Sustainability standards.

Assessment participants

Name	Position	Opening meeting	Closing meeting	Interviewed(processes)
Richard Elliott	CCO, OSY Group	X	X	
Dr Neil Smith	Owner/ Director Rumexo	X	X	X
Dr Roger Cox	Owner/ Director XRO	X	X	
Tom Bass	GM, XRO	X	X	
Adam Lamb	Senior Chemist XRO	X	X	X



BSI assessment team

Name	Position
Elizabeth Green	Team Leader
Janet Henesy	Team Leader

Assessment conclusion

The audit objectives have been met. The auditor concludes that the XRO management system is being implemented as intended however XRO have discussed that the organisation has outlined plans to gain ISO14001:2015 in 2025 / 2026.

The XRO management system has been sampled in part against the requirements of Green Tick Sustainability Scheme and assessed in line with the Green Tick workbook and checklist – which was specifically developed to audit the implementation of the XRO’s management system requirements on behalf of XRO.

The 2nd stage audit has been conducted on site with XRO production facility to review the blending process.

The Green Tick should be awarded as the major non-conformance raised had been actioned and closed in a timely manner.

The company currently meets the requirements the requirements of the Green Tick sustainability as required.

One minor non-conformance and opportunities for improvement have been identified, these will be required to be closed at the Q2 2026 surveillance visit for implementation.

Product Scope

- OSY Micro Power Clean
- OSY Multi- Purpose Bio Cleaner
- OSY Washroom Cleaner
- OSY Bio Spot & Stain Remover
- OSY Cleaner Disinfectant
- OSY Glass & Mirror Cleaner
- OSY Descaler
- OSY Stay Fresh
- OSY Multi Action Toilet Cleaner



Next visit

Surveillance visit to be planned for Q2 2026

Notes

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This audit was conducted through document reviews, interviews, and observation of activities. The audit method used was based on sampling the organization's activities and it was aimed to evaluate the fulfilment of the audited requirements of the relevant management system standard or other normative document and confirm the conformity and effectiveness of the management system and its continued relevance and applicability for the scope of the management system.

As this audit was based on a sample of the organization's activities, the findings reported do not imply to include all issues within the system.