



Green Tick[®] Sustainable

Summary Report

Issue No. 5
28th August 2023

Applicant: Story Bridge Advisors Pty Ltd,
(Trading as CarryMate Australia)

New Certification: Green Tick[®] Sustainable

Auditor: Laura Herrero – Elmon Sustainability Pty Ltd

RECOMMENDATION:

CONSIDER INTERIM CERTIFICATION

ACCORDING TO THE PROCESS OUTLINED IN

GREEN TICK[®] AUDIT MANUAL ISSUE No.9 FOR START-UP BUSINESSES

Purpose of Summary Report

This summary report is designed for public accessibility and offers a condensed overview of the auditor's findings and recommendations. The Final Audit Report Issue No. 4 (18/08/2023) contains detailed references to the extensive evidence reviewed by the auditor in formulating the recommendation to Green Tick® Certification Limited.

Disclaimer

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Elmon Sustainability Pty Ltd has assessed the applicant's conformance against Green Tick® Sustainable Standard and other professional guidelines have been followed as necessary. Elmon Sustainability Pty Ltd has relied on information provided by the client, their service providers, and other sources in the creation of this document.

It should be noted here that the Green Tick® Sustainable Standards were used to measure the sustainability performance of the organisation, site, or product in terms of outcomes of operations. The Green Tick® Certification Methodology is aimed at making an independent sustainability assessment of an organisation, site, or product. It does not constitute an audit or certification of management systems in respect of ISO 9001, ISO 14001, or ISO 45001. Nor is it a product performance test or an evaluation of legal compliance.

Acknowledgement of Country

We acknowledge that this land we work on is the traditional lands for the First Nations people, and we support their sovereign connection to this country which we are privileged to call our home.

We pay our respects to their leaders, past, present, and emerging and acknowledge that their language, culture, and transitional beliefs held for over 60,000 years are still as important and relevant to the living First Nations people today.

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1. Executive Summary

This summary report is designed for public accessibility and offers a condensed overview of the auditor's findings and recommendations. The Final Audit Report Issue No. 4 (18/08/2023) contains detailed references to the extensive evidence reviewed by the auditor in formulating the recommendation to Green Tick® Certification Limited.

CarryMate Australia has engaged Evolve Group to manufacture the reusable beverage holder seeking Green Tick® Sustainable Certification.

As a start-up business CarryMate does not yet have product manufactured or available for sale. Green Tick® Certification Limited offers a special process tailored for start-up businesses, described in the Green Tick® Audit Manual.

To achieve certification, the design information and operational planning for the new product must demonstrate its compliance with Green Tick® Sustainable Standard once it is manufactured and introduced to the market.

CarryMate Australia assumes responsibility for the design, input material selection, marketing, sale, and distribution of the product. The choice of input materials plays a crucial role in determining the product's recycled content and recyclability. Evolve Group controls the process from procurement of input materials to dispatch of finished goods.

Seven Minor Non-Conformances have been identified (Refer to Table 2 Audit Findings Summary).

Green Tick® Sustainable Certification requires that there must be no Major Non-Conformances (MJNC) and no more than five Minor Non-Conformances (MNNC) for a start-up business to obtain certification.

Green Tick® Certification Limited may consider granting interim certification and developing a surveillance audit plan, according to the process outlined in the Green Tick® Audit Manual Issue No. 9 for start-up businesses.

Full certification shall be recommended when effective corrective action has been implemented to limit the number of non-conformances to no more than five Minor Non-Conformances (MNNC).

2. Background

2.1. The Applicant

CarryMate is a start-up company that wishes to achieve Green Tick® Sustainable certification of its beverage holder prior to conducting market trials of the product in Australia.

The beverage holder has been designed with the intention of reducing waste and litter related to single use drink holders by being reusable.

2.2. Green Tick® Sustainable Standard

It should be noted here that the Green Tick® Sustainable Standards were used to measure the sustainability performance of the organisation, site, or product in terms of outcomes of operations. The Green Tick® Certification Methodology is aimed at making an independent sustainability assessment of an organisation, site, or product. It does not constitute an audit or certification of management systems in respect of ISO 9001, ISO 14001, or ISO 45001. Nor is it a product performance test or an evaluation of legal compliance.

3. Objective, Scope, and Criteria

The objective of the audit is to confirm that CarryMate Australia COMPLIES with Green Tick® Sustainable Standards (process for start-up business).

The audit criteria are the [Green Tick Sustainable Standards](#). See Appendix 1.

The audit scope focuses on the design information and operational planning since the product is yet to be manufactured.

The process for an organisation to obtain Green Tick® Sustainability Certification involves:

Stage I: Preparing for Certification

Stage II: Making an Application

Stage III: Independent External Audit to assess the level of compliance with the Standard.

Stage IV: Corrective Actions (where necessary)

Stage V: Award of SUSTAINABLE Certification and Licensing of “Green Tick® SUSTAINABLE” brand.

This report addresses Stage III.

4. Methodology.

The Green Tick® Independent External Sustainable Audit methodology follows the four steps described below:

Step One. Review eligibility report and preliminary information provided by the applicant and Green Tick®

Step Two. Site visit which includes the following activities to confirm compliance with Green Tick® Sustainable Standard.

- Opening Meeting
- Site Tour including all operational areas and site boundary
- Document review
- Evidence gathering
- Closing meeting

Step Three. A draft audit report is prepared for review by the applicant and Green Tick® Management.

Step Four. The final audit report is submitted to Green Tick® Certification Board for final certification decision.

For more information regarding the application process refer to [Green Tick Certification](#) website.

This report has been prepared as per the process for start-up businesses documented in Green Tick® Audit Manual Issue No. 9.

4.1. Findings and Corrective Action

Findings are classified as Conformance, Conformance (Observation), Minor Non-Conformance and Major Non-Conformance. The table below lists the abbreviations used and timelines for corrective action.

Table 1 Finding Type and Corrective Actions

Finding Type	Abbreviation	Corrective Action Implementation
Conformance	C	Nil
Conformance (observation)	C (O)	Applicant should consider the implementation of corrective action
Minor non-conformance	MNNC	Applicant must implement corrective action before next audit
Major non-conformance	MJNC	Applicant must implement corrective action before certification is granted
Not audited	Not Audited	Applicant should notify Green Tick® as soon as information to evaluate criteria is available

5. Summary Audit Results

Table 2 Audit Findings Summary

Green Tick® Criteria	Performance Standard	Level of Compliance
1 Safety	1.1 Accident Record	C
	1.2 Staff Health and Safety	C
	1.3 Supplier Health and Safety	C
	1.4 Customer Health and Safety	C (O)
	1.5 Safety Management System	C
	1.6 Minimising Risk	C
	1.7 Safety Performance record	MNNC
	1.8 Safety Legal Compliance	MNNC
2 Sustainability – Product	2.1 Product Origin	C (O)
	2.2 Product Quality	C
	2.3 Product Labelling	Not audited
2. Sustainability – Resource Use	2.4 Resource Use	C (O)
	2.5 Chemical Use	C
	2.6 Energy Use	MNNC
2. Sustainability –Nuisance	2.7 Nuisance Effects	C
2. Sustainability - Contaminant	2.8 Contaminant Discharges	MNNC
2. Sustainability – Waste Management	2.9 Waste Management	C (O)
2. Sustainability – Environmental Management	2.10 Environmental Management System	MNNC
	2.11 Environmental Management Performance	MNNC
2. Sustainability – Legal Compliance	2.12 Legal Compliance	MNNC
Additional Findings	Reputation	C
	Sustainability Claims	C

Table 3 Audit Non-Conformance Summary

NC No.	Performance Standard	Non-Conformance
1	1.7 Safety Performance Record	The health and safety management system is not audited, and system non-conformances are not identified.
2	1.8 Safety Legal Compliance	While non-compliance with legal requirement was not identified during the audit. The applicant shall ensure that there is a system in place to evaluate compliance with all relevant legal requirements periodically. The annual legal requirements matrix_Evolve Group (2022) does not include all relevant legal requirements identified during the audit (e.g., WorkCover insurance). CarryMate shall complete an evaluation of their level of compliance with legal requirements as soon as they commence their operations.
3	2.6 Energy Use	EG does not monitor energy use and has not defined energy performance targets. Information on energy used per sale unit was not available at the time of the audit.
4	2.8 Contaminant Discharges	EG has not defined performance targets for the minimisation of contaminant discharges. Information on contaminant discharged per sale unit was not available at the time of the audit.
5	2.10 Environmental Management System	Environmental management targets have not been defined for relevant environmental aspects and impacts. Evolve Group should contemplate the complete integration of environmental sustainability into their current quality and/or health and safety management systems. This integration will guarantee the identification and mitigation of environmental risks, as well as the establishment of reduction targets.
6	2.11 Environmental Management Performance	Environmental Non-Conformances are not identified or documented.
7	2.12 Legal Compliance	While non-compliance with legal requirement was not identified during the audit. The applicant shall ensure that there is a system in place to evaluate compliance with all relevant legal requirements periodically. The annual legal requirements matrix_Evolve Group (2022) does not include all relevant legislation or legal requirements identified during the audit (e.g., Environmental Protection Act 1994, Maintenance of the environmental authority and its conditions). CarryMate shall complete an evaluation of their level of compliance with legal requirements as soon as they commence their operations.

6. Compliance Statement

COMPLIANCE

In my professional opinion, based on the information provided by CarryMate Australia and Evolve Group to me, and examined by me as of the date stated below, CarryMate Australia **COMPLIES** with the Green Tick® Sustainability Standards required for the certifications sought or held.

OR:

NON-COMPLIANCE

In my professional opinion, based on the information provided by CarryMate Australia and Evolve Group to me, and examined by me as of the date stated below, CarryMate Australia **DOES NOT COMPLY** with the Green Tick® Sustainability Standards required for the certifications sought or held.

Signed:

Date: 18/08/2023

Date Site Visit: 20/07/2023



Laura Herrero
Lead Auditor – Elmon Sustainability
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7. Recommendation

Seven Minor Non-Conformances have been identified.

Green Tick® Sustainable Certification requires that there must be no Major Non-Conformances (MJNC) and no more than five Minor Non-Conformances (MNNC) for a start-up business to obtain certification.

Green Tick® Certification Limited may consider granting interim certification and developing a surveillance audit plan, according to the process outlined in the Green Tick® Audit Manual Issue No. 9 for start-up businesses. If Green Tick® Certification decides to grant interim certification, at least two Minor Non-Conformances (MNNC) shall be resolved by COB AEST 18th October 2023. Refer to table 3 Audit Non-Conformance Summary.

Full certification shall be recommended when effective corrective action has been implemented to limit the number of non-conformances to no more than five Minor Non-Conformances (MNNC).

8. Appendix 1

Green Tick® Sustainable Standard



CERTIFICATION STANDARDS

1. SAFETY

1.1 Accident Record

- No major harm (2 days or more in hospital) accidents, incidents, injuries recorded in past 12 months.

1.2 Staff Health and Safety

- No continuing or unsatisfactorily addressed staff complaints about working conditions in past 12 months.

1.3 Supplier Health and Safety

- No continuing or unsatisfactorily addressed supplier issues with on-site working conditions in past 12 months.

1.4 Customer Health and Safety

- No continuing or unsatisfactorily addressed customer complaints about health or safety issues (including product quality) in past 12 months.

1.5 Safety Management System

- Occupational Safety and Health compliant health and safety management system in place.

1.6 Minimising Risk

- Annual reviews of potential risk areas and mitigation taken.

1.7 Safety Performance Record

- Less than five minor non-conformances per 100 workers to H&S management system reported in past 12 months.

1.8 Safety Legal Compliance

- (i) 100% compliance with all legal requirements;
- (ii) No successful enforcement actions by government health and safety agencies in past 12 months.



CERTIFICATION STANDARDS

2. SUSTAINABILITY

2.1 Product Origin

- All product content identified by country of origin.

2.2 Product Quality

- Product meets all quality standards of industry or government authority.

2.3 Product Labeling

- Labelling meets required legal standards.

2.4 Resource Use

- (i) Programme in place to maximise resource use efficiency with defined performance targets;
- (ii) Resources used at lowest practical for site/s with current technology per sales unit;
- (iii) Programme in place to identify and use recycled materials where appropriate;
- (iv) Where resource use is extractive, relevant industry or government sustainability standards met.

2.5 Chemical Use

- Chemical residues comply with industry or government standard.

2.6 Energy Use

- (i) Programme in place to minimise energy use with defined performance targets;
- (ii) Energy resources used at lowest practical for site/s with current technology per sales unit.

2.7 Nuisance Effects

- No continuing or unsatisfactorily addressed complaints from neighbours about nuisances in past 12 months.

2.8 Contaminant Discharges

- (i) Programme in place to minimise contaminant discharges with defined performance targets;
- (ii) Contaminant discharges at lowest practical for site/s with current technology per sales unit.



CERTIFICATION STANDARDS

2. SUSTAINABILITY continued

2.9 Waste Management

- (i) Waste minimization and recycling programme in place with defined performance targets;
- (ii) Wastes reduced, re-used, recycled, or properly disposed of to authorised facilities.

2.10 Environmental Management System

- Environmental management programme in place with defined performance targets consistent with industry or government standards.

2.11 Environmental Management Performance

- Less than five minor non-conformances per 100 workers with Environmental Management System reported in past 12 months.

2.12 Legal Compliance

- (i) 100% legal compliance with any environmental consents and applicable plan rules;
- (ii) No successful enforcement actions by government environmental agencies in past 12 months.

Notes

1. 12 months' evidence of compliance required.
2. Special process for businesses that are less than a year old.
3. Contact us for more information.